



ACCEPTABLE USE POLICY (AUP)

This Acceptable Use Policy (AUP) for Ten4 products and services is designed to help protect Ten4, its customers, and the Internet community in general from fraud, abuse of resources, and irresponsible or illegal activities.

Customer Responsibilities

Each Ten4 customer is responsible for the activities of all end-users and, by accepting service from Ten4, agrees to inform its customers and/or end-users of this AUP or its own Acceptable Use Policy, which must not be inconsistent with the terms herein.

Prohibited Conduct

Ten4 services are only to be used for lawful and appropriate purposes. Customers may not transmit material in violation of any federal or state laws or regulations, including, but not limited to, obscenity, indecency, defamation or material infringing trademarks or copyrights.

Ten4 customers may not abuse or fraudulently use Ten4 products and services, nor allow or permit such use by others. The following activities illustrate some, but not all, prohibited uses under this AUP:

- **Child Pornography:** Receiving, transporting or distributing by any means, sexually explicit conduct involving children.
- **Inappropriate Content:** Using the services to transmit, distribute or store material that, as reasonably determined by Ten4, is inappropriate, obscene, defamatory, libelous, threatening, abusive, hateful or excessively violent.
- **Denial of Service:** Engaging in any activity that will interfere or attempt to interfere with the service of any other user, host or network on the Internet.
- **Distribution of Viruses:** Intentional distribution of software that attempts to and/or causes damage or annoyance to persons, data, and/or computer systems.
- **Forging Headers:** Forging or misrepresenting any message header, in part or whole, of any electronic transmission, originating or passing through the Ten4 network.
- **Email Spamming or Mailbombing:** The transmitting of unsolicited Email to multiple recipients, sending large amounts of Email repeatedly to a person to harass or threaten, or any attempt to use Ten4 services for SPAM.
- **Unauthorized Access:** Illegal or Unauthorized Access to Other Computers, Accounts, or Networks.

Violations and Enforcement

At Ten4's sole discretion, violations of any element of this AUP may result in a warning to the offender followed by suspension or termination of service if the customer does not cease the violation. If Ten4 deems that a violation of this AUP has occurred, it may immediately suspend or terminate service with or without notice. Ten4 is not liable for any damages of any nature suffered by any customer, user, or any third party resulting in whole or in part from Ten4 exercising its rights under this AUP. Ten4 reserves the right to modify this AUP at any time.